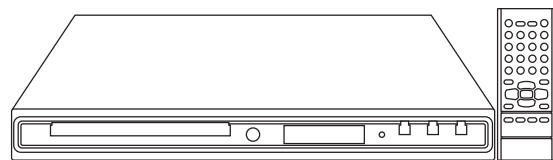




# CITIZEN®

## Progressive Scan DVD Player with DivX® Playback

MODEL NO.: C479DVD



### Instruction Manual

Please read this manual carefully before using the unit for the first time and keep for future reference.

www.citizen-electronics.com

#### Maintenance and Care

##### Caring for the player

- The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquid shall be placed on the unit.
- Electronic products of this kind should never be subjected to extreme temperatures or high humidity. For instance, this set should not be placed in bathing areas or around stoves and radiators.
- If anything falls into the cabinet, unplug the unit and have it checked by qualified personnel before operating it any further.

##### Cleaning the Unit

- To prevent fire or shock hazard, disconnect your unit from the AC power source when cleaning.
- The finish on your unit may be cleaned with a dust cloth and cared for as other furniture. Use caution when cleaning and wiping the plastic parts.
- Mild soap and a damp cloth may be used on the front panel.

##### Inclination

- Do not install the unit in an inclined position. It is designed to be operated in a horizontal position only.

##### Condensation

- If the unit is brought directly from a cold to a warm location, moisture may condense inside the DVD player and cause damage to the lenses. When you first install the unit, or when you move it from a cold to a warm location, wait for 30 minutes before operating the unit.

##### Avoid Interference

- Depending on the reception condition of the TV, interference may appear on the TV screen while you watch a TV broadcast and the unit is left on. This is not a malfunction of the unit or the TV. To watch a TV broadcast, turn off the unit.

##### Disconnect Power

- If you are not going to use the player for a long time, be sure to disconnect the player from the wall outlet. To disconnect the AC power cord (main leads), grasp the plug itself, never pull the cord.
- The mains plug is used as the disconnect device, the disconnect device shall remain readily operable.

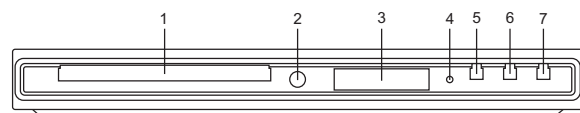
##### Disc Maintenance

- Before playback, wipe the disc from the center hole toward the outer edge with a clean cloth.
- Never use benzine, thinner, cleaning fluid, static electricity prevention liquids or any other solvent.



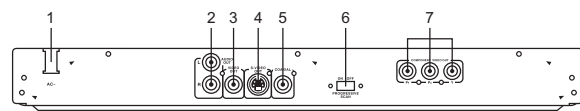
#### Location of Features

##### Front Panel Controls



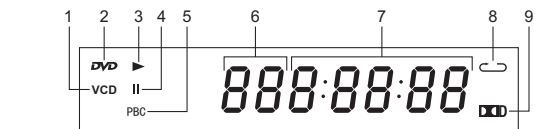
- Disc Tray
- Remote Sensor
- Display
- STANDBY Indicator
- OPEN/CLOSE Button
- STOP/STANDBY Button
- PLAY Button

##### Rear Panel Jacks



- AC Power Cord
- Audio L/R Output
- VIDEO Output
- S-VIDEO Output
- COAXIAL Digital Audio Output
- PROGRESSIVE SCAN Switch
- Component Video (Y, Pb, Pr) Output

##### Display



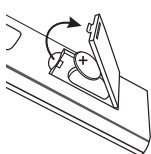
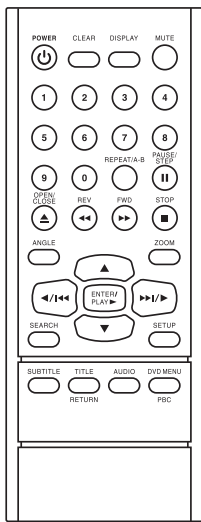
- VCD/CD Indicator
- DVD Indicator
- PLAY Indicator
- PAUSE Indicator
- PBC Indicator
- Chapter Track Indicator
- Playtime Indicator
- REPEAT Indicator
- DOLBY DIGITAL Indicator

##### Remote Control Unit

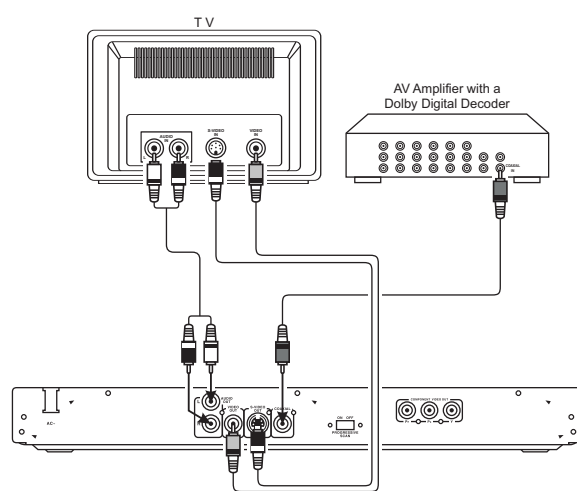
- POWER** Power ON/OFF (Standby). Clears some functions.
- CLEAR** Clears some functions.
- DISPLAY** Display the current playback status on TV screen.
- MUTE** Mute ON/OFF.
- 0-9** Numeric buttons.
- REPEAT/A-B** Press repeatedly to set the repeat modes and repeat A-B settings.
- PAUSE/STEP** Press once to pause playback, press repeatedly to play the movies frame by frame.
- OPEN/CLOSE** Open/Close the disc tray.
- REV** Searches back through the disc.
- FWD** Searches forward through the disc.
- STOP** Stops playback.
- ANGLE** Press repeatedly to select the different camera angle. (Function depends on the record in DVD disc)
- ZOOM** Press repeatedly to Zoom In the picture. (Some of DVD discs without this function)
- ENTER/PLAY** Confirmed the selection or Start Playback or Resume to normal playback.
- ◀ ▶ ▲ ▼** Navigates through the menus.
- ⏪ ⏩** Advances to the Next/Previous Chapter or Track.
- SEARCH** Goes to a specific play time or track.
- SETUP** Enter to the main menu.
- SUBTITLE** Select the desired subtitle or turn it off.
- TITLE** Accesses the title menu of the disc.
- RETURN** Returns to the PBC menu in VCD V.2.0 when PBC is switched on.
- AUDIO** Selects the audio languages or audio tracks.
- DVD MENU** Accesses the disc's menu. (if available)
- PBC** For VCD V.2.0 discs, selects PBC.

##### Battery installation (Remote Control)

- Remove the battery cover.
  - Install one battery (CR2025) into the battery compartment as the polarity markings and the figure on right.
  - Replace the cover.
- Note:** A battery is included and installed in the remote control, remove the protective film before the first time use.



#### Basic Connection (DVD Player + TV + Video Recorder)



**Note:** Whenever you are connecting your system cables, turn off the power and make certain that the power cord has been removed from the wall outlet.

Use Audio Cable (Red/White), Video Cable (Yellow) to connect the DVD player and your TV.

- Connect the audio cables to the AUDIO OUT L and R jacks on the back of your DVD player and to the corresponding AUDIO INPUT jacks on your TV.
- Connect the Video cable
  - Basic connection — Connect the video cable to the VIDEO OUT jack on your DVD player, and to the VIDEO INPUT jack on your TV. Or
  - S-VIDEO — If your TV set has an S-Video jack, connect the S-Video cable (not included) to the S-Video jack on the DVD to the S-Video of your TV.

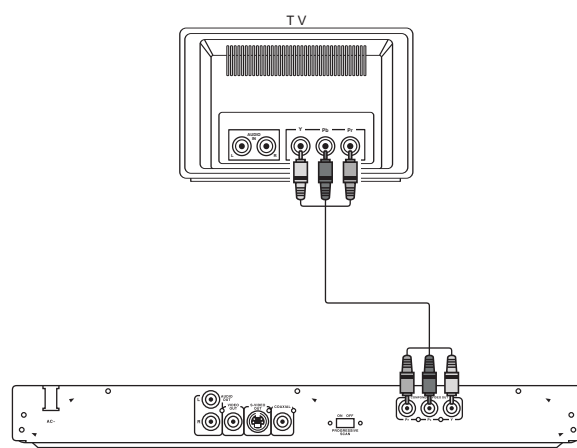
##### Digital Out Coaxial (Audio)

Use this jack to connect your DVD player to a Dolby Digital receiver or decoder.

##### Component (Y, Pb, Pr) Video Out

Component and Progressive Scan Video output ports. Use to connect a TV having Component or Progressive Scan Video input jacks.

**Note:** Remember to connect the Audio cables because the component cable carries only the picture signal, not the sound.



##### Progressive-Scan On/Off Switch

When you are connected the external TV via the Component and Progressive Scan Video output jacks:

- If your TV support Progressive Scan system, slide the switch to ON position. The unit will output the Progressive Scan signal to your TV. (recommend you choose this setting if your TV support for the best picture quality.)
- If your TV is support Component Video system only, slide the switch to OFF position. The unit will output the Component Video signal to your TV.

##### Notes:

- If you connect the TV via Video or S-Video jacks, slide the switch to OFF position. Otherwise, the TV picture may become to abnormal.
- Consumer should note that not all the TV can support progressive scan picture. If your TV picture is abnormal after you set the unit in progressive scan on mode, slide the PROGRESSIVE SCAN switch to OFF position to switch off the progressive scan output.

#### About MPEG4 and DivX

MPEG is the abbreviation of the Moving Picture Experts Group which belongs to the family of ISO/IEC standards (International Organization for Standardization and International Electro-technical Commission).

MPEG-4 is a compression technology for Interactive Multimedia System. DivX is a brand-name video codec (compression-decompression) technology codec based on the MPEG-4 standard that compresses video to small enough sizes that it can be easily sent over the Internet, but retains a high degree of video quality.

- This player is DivX 4 and DivX 5 compatible, which support up to home theatre profile with maximum peak bit-rate = 10000 Kbps. The video resolution can support up to the maximum of 720 x 480 @ 30fps and 720 x 576 @ 25fps.
- This player supports the bitstreams that encoded in ISO MPEG-4 compliant. The visual profile can support from Simple Profile (SP) level 0 to level 3 and Advanced Simple Profile (ASP) level 0 to level 5, with maximum bit-rate = 8000 Kbps.

##### Notes:

- There are many non-standardised DVD/MPEG-4/DivX/CD-recording procedures and copy protection procedures now in use, and many different kinds of DVD±R, DVD±RW, CD-R and CD-RW blank disks. Therefore in some cases read errors or read delays may be encountered. This is not a defect of the device.
- For CD-RW or CD-R, it may not be played according to the type of this disc.

#### DVD Basic Operation

##### Starting Playback

- Plug the AC power cord into your AC power outlet at home. The STANDBY indicator turns on. The unit is connected to the main power.
- If the unit is on standby mode, press the POWER button of the remote control or the STOP/STANDBY button of the unit to turn on the unit.
- Press and hold the STANDBY/STOP button of the unit a few seconds, the unit was turn off.
- Press the OPEN/CLOSE button to open the disc tray ("Open" appears on TV screen) and place the disc with the label side facing up on the disc tray.
- Hold the disc without touching either of its surfaces, position it with the printed title side facing up, align it with the guides, and place it in its proper position.
- Press the OPEN/CLOSE button. The disc tray closes ("Loading" appears on TV screen). Use the Navigation (◀ ▶ ▲ ▼) buttons to select the desired option and the ENTER/PLAY ▶ button to select it.
- To stop playback, press the STOP button once; "Press Play Key To Continue" will appear on the TV screen. Because the unit will remember where you stopped, simply press the ENTER/PLAY ▶ button to resume playback where you left off (resuming playback). If the STOP button is pressed twice, the unit will stop completely.

##### Notes:

- If a MENU appears on the TV screen, press the Navigation (◀ ▶ ▲ ▼) buttons to select the desired option/item, then press the ENTER/PLAY ▶ button. Please make sure to refer to the disc's jacket or case for additional information.
- Resuming playback may not work on all discs.

##### Search

During playback, press ⏪ or ⏩ button to move the DVD forward or backward at double (x2) speed to locate a specific section. Repeatedly press these buttons and the speed will increase to x4, x8, x16 and resume normal playback. You can also resume normal playback by pressing the ENTER/PLAY ▶ button.

##### Skip

While a disc is playing, you can skip forward or backward a chapter or track at a time by pressing the ⏪ or ⏩.

##### Pause and Step

Press the PAUSE/STEP button to pause the picture. Repeatedly press the PAUSE/STEP button to play the DVD one frame at a time. Press the ENTER/PLAY ▶ button to resume normal playback.

##### Title/Chapter Search

- Press the SEARCH button once. Press the Navigation (◀ ▶) buttons to select the Title (TT), then use the Number buttons to select the desired title number (i.e. for number 5, press "0", "5"). Playback will start immediately. **OR**
- Press the Navigation (◀ ▶) buttons to select the Chapter (CH), then use the Number buttons to select the desired chapter number (i.e. for number 2, press "0", "2"). Playback will start immediately.

##### Title/Chapter/Time Search

- Press the SEARCH button twice. Press the Navigation (◀ ▶) buttons to select the Title (TT), then use the Number buttons to select the desired title number (i.e. for number 5, press "0", "5"). Playback will start immediately. Then, press the Navigation (◀ ▶) buttons to select the Title Time (T), use the Number buttons to select the desired Title Time (Hour/Minutes/Seconds).
- Press the SEARCH button a third time. Press the Navigation (◀ ▶) buttons to select the Chapter (CH), use the Number buttons to select the desired chapter number (i.e. for number 5, press "0", "5"). Then, press the Navigation (◀ ▶) buttons to select the Chapter Time (T), use the Number buttons to select the desired Chapter Time (Hour/Minutes/Seconds); playback will start immediately.
- If you enter a time that exceeds the time limit of the DVD, then "∞" will appear, and you must try again.

#### Playback Mode

##### Repeat Playback Mode Buttons

The repeat functions that you can enjoy are dependent on the disc types played.  
DVD: Title repeat, chapter repeat and given portion repeat.  
CD: All tracks repeat, single track repeat and given portion.  
DivX: One track repeat, all tracks repeat.

##### Repeat Playback

While in the Playback mode, press the REPEAT/A-B button once; "CD CHAPTER" will appear on the screen for a few seconds and the currently playing Chapter will repeat continuously. Press the REPEAT/A-B button a second time; "CD TITLE" will appear on the screen for a few seconds and the currently playing Title will repeat continuously. Press the REPEAT/A-B button repeatedly until "Off" appear on the screen to indicate cancellation of the repeat mode.

##### A-B Repeat Playback

While in the Playback mode, press the REPEAT/A-B button three times to define where you want the section to start. Press the REPEAT/A-B button again to define where you would like the section to end, the unit will then play the selected area continuously. Press the REPEAT/A-B button again to cancel all Repeat modes; "Off" will appear on the screen temporarily.

**Note:** Repeat function may not work properly with some discs.  
DivX disc does not support this function.

##### Audio

Press the AUDIO button repeatedly to change the audio language/sound tracks. This feature is not available on all discs.

##### Subtitle

Press the SUBTITLE button repeatedly to select a subtitle language or to turn the subtitle menu off. This feature is not available on all discs.

##### DVD Menu

Press the DVD MENU button and the Main Menu of the disc will appear. Use the Navigation (◀ ▶ ▲ ▼) buttons to select the desired option, and then press the ENTER/PLAY ▶ button to confirmed the selection. This is not available on all discs.

##### Title

Press the TITLE button and the Title Menu of the disc will appear. Use the Navigation (◀ ▶ ▲ ▼) buttons to select the desired option, and then press the ENTER/PLAY ▶ button to confirmed the selection. This is not available on all discs.

##### Zoom

Press this button (Zoom 2x, 3x, 4x) during normal, slow or still playback mode. This player can magnify a picture and use direction buttons (◀ ▶ ▲ ▼) to select desired part of the zoomed picture.

##### Notes:

- Under Zoom function for JPEG file, press ZOOM button goes to Zoom 1x mode, then press REV ◀ or FWD ▶ button repeatedly to select the zoom steps. Press ZOOM to quit the zoom mode.
- DivX disc support this function.

##### Angle

Some discs may contain scenes which have been shot simultaneously from a number of different camera angles. This jacket will be marked with "CAM : 1/2/3".

- While in the Playback mode, press the ANGLE button; the total number of angles will appear on the screen. Repeatedly press the ANGLE button to select the desired angle; the angle will change in one to two seconds. This is not available on all discs.

##### Mute

To temporarily mute the playback sound, press the MUTE button. Press again to resume normal playback.

##### Display button (OSD)

The display appears across the top of the screen when you press the DISPLAY button on the remote while playing a disc. Press the DISPLAY button repeatedly to scroll through playback information.

##### Return

Press the RETURN button to quickly go back to the menu page only when VCD version 2.0 disc is playing and PBC function is ON.

##### Clear

Press the CLEAR button to erase a wrong input number.

##### Playback Control (PBC)

- The Playback Control feature is available only on Video CDs. Press the DVD MENU button to turn the PBC feature on and off. The Playback Control feature supports the menus of the VCD format similar to a DVD menu.
- When playing VCD with PBC function, you can enjoy simple interactive software on TV screen.
- When playback, there are such functions as track selection, stop, previous/next scene, fast forward/backward, return, play/pause for you to select.
- PBC functions can be auto run after the disc is loaded.
- Desired tracks can be selected by pressing numeric buttons when PBC functions are on. After selected, press ENTER/PLAY ▶, player will start playing the desired track.



### CD Basic Operation

#### Playback of a CD

- Press the POWER button of the remote handset or the STOP/STANDBY button of the unit to turn on the unit.
- Press the OPEN/CLOSE button to open the disc tray. "Open" will appear on the screen. Insert a disc with the label side facing up on the disc tray.
- Press the OPEN/CLOSE button to close the disc tray. "Close" will appear on the screen. After loading, playback will start automatically.
- During playback, press the PAUSE/STEP to pause playback, press ENTER/PLAY to resume normal playback. To stop playback, press the STOP button.

Note: There will be no resume function for playing CDs.

#### Repeat One/All/AB Play

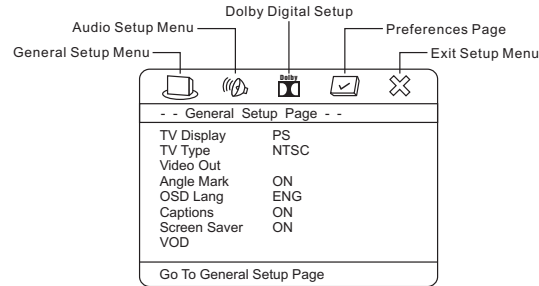
To repeat play a track, simply select the track as described previously, then press the REPEAT/A-B button once; "C TRACK" will appear on the screen and the unit will repeat the selected track continuously. Press the REPEAT/A-B button a second time; "C ALL" will appear on the screen and the unit will repeat all the tracks on the disc. Press the REPEAT/A-B button a third time to define where you want the repeat section to start. Press the REPEAT/AB button fourth time to define where you would like the repeat section to end, the unit will then play the selected area continuously. Press the REPEAT/AB again to cancel all repeat modes.

#### Picture CD Operations

- Press the POWER button of the remote handset or the STOP/STANDBY button of the unit to turn on the unit. The STANDBY indicator will flash continuously during normal operation.
- Press the OPEN/CLOSE button to open the disc tray. "Open" will appear on the screen. Insert a picture disc with the label side facing up on the disc tray.
- Press the OPEN/CLOSE button to close the disc tray. "Close" will appear on the TV screen. After loading, playback will start automatically. Press the Skip (M) or (M) button to skip through the pictures. If playback does not start automatically, press the Navigation (A, V) button to select the desired picture and then press the ENTER/PLAY button to begin playback.

### Using the Setup Menus

Press the SETUP button to display the player's main menu.



The setup menu lets you customize the DVD player by allowing you to select various parameters for your desired adjustment. Enter the Setup Menu by pressing SETUP button. Use the Navigation (A, V) buttons to navigate through the menus/screens and press the ENTER/PLAY button to select the highlighted option. To exit the Setup Menu, press the SETUP button.

#### General Setup Menu

##### TV Display

- Normal/PS: "PS" stand for "Pan Scan". This is selected when the unit is connected with a normal TV. Wide-Screen images are shown on the screen, but with some parts cut automatically.
- Normal/LB: "LB" stand for "Letter Box". This is selected when the unit is connected with a normal TV. Wide-screen images are shown on the screen, with black belt on the top and bottom.
- Wide Screen: This is selected when the unit is connected with a wide - screen TV.

##### TV Type

- You may select according to the color system of the TV to be connected.
- Select "NTSC" for a NTSC TV.
  - Select "PAL" for a PAL TV.

##### Video Out

Select the color video type and switch mode to fit your connector type: CVBS: Select when using S-Video and Video Out. YUV: Select it when connect the external TV via Component/Progressive Scan Video (Pr, Pb, Y) Output Jacks.

##### Angle Mark

- This only works when the disc you use contains scenes simultaneously shot from multiple angles.
- Select "On" and the angle mark will appear on the screen when player reaches a scene available in multiple angles.
  - Select "Off" and the angle mark will not appear on the screen when the player reaches a scene shot from multiples.

### Using the Setup Menus

#### OSD Lang

- English: The OSD is in ENGLISH.
- Spanish: The OSD is in SPANISH.
- German: The OSD is in GERMAN.
- French: The OSD is in FRENCH.

#### Captions (OPTIONAL)

Select this option when some newer DVD movies include closed captioning for hearing impaired viewers.

- Select "ON" to switch on the captioning feature that describes other sounds being heard together with the dialog.

#### Screen Saver

When this option is set to ON, the screen saver will come on when the unit stops or the image is paused for approximately one minute. When this option is OFF, the screen saver will not come on. Then after the screen image left to pause position for half an hour the unit will automatically return to standby mode and the screen will block out of images.

#### VOD

DivX VOD files are downloaded after paying a rental from certain commercial websites. Prior to downloading a VOD you need to input the registration number of your DVD player on the purchase form on the site.

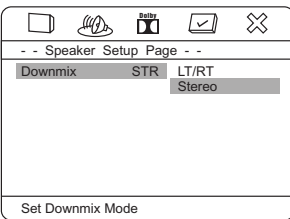
Follow the instructions below to find the registration number of your player: press the SETUP button. Select the VOD option from the General Setup Menu and press ENTER/PLAY. Write down this VOD 8-character registration number so that you can fill in the form on the website you purchase your DivX VOD files from.

Note: If you cannot play a DivX VOD file recorded on a CD-R disc after downloading it, the rental period allocated during purchasing from the website may have expired. It is also possible that the recorded file is not compatible with your player because of different versions or incorrect download parameters. The parameters used when copying to CD-R may be another reason for this. Since it is not possible here to supply all the information, parameters and advice relating to the use of DivX VOD files, we recommend that you visit specialist websites such as www.divx.com/vod.

#### Speaker Setup Menu

Select Speaker Setup Page and then select the desired option using the Navigation (A, V) buttons to navigate through the menus/screens and press the ENTER/PLAY button to select.

The setting structure is:



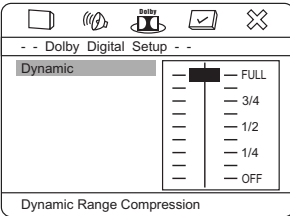
Downmix: Sets the Audio Output mode.

LT/RT: The front speakers are in theatrical LT/RT downmix mode.

Stereo: The front speakers are in stereo downmix mode.

#### Dolby Digital Setup

The setting structure is:



#### Dynamic

Select your desired Dynamic Range Compression Rate (DRC) to adjust linear compression results of the signals.

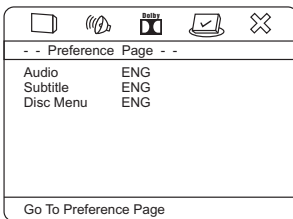
- Select Dolby and press (A, V) Navigation button to enter Dynamic setting mode.
- Press (V) Navigation button to highlight the DRC level indicator.
- Press (A, V) Navigation buttons to select your DRC rate level.
- Press ENTER/PLAY to confirm your selection.
- Press SETUP to exit the Setup menu.

### Using the Setup Menus

#### Preferences Setup

The menu gives you options to change some aspects of your DVD player to fit your personal preferences.

To access the Preferences Setup Menu, press the SETUP button while the player is in STOP mode. Select the Preference Setup Menu using the Navigation (A) button. Press ENTER/PLAY and select the desired options using Navigation (A, V) buttons to navigate through the menu/submenu and press the ENTER/PLAY button to confirm selection.



#### Audio

Selects the dialogue language: English, French, Spanish, German or Japanese.

#### Subtitle

Selects the subtitle language: English French, Spanish, German, Japanese or Off.

#### Disc Menu

Selects the disc's menu language: English, French, Spanish, German or Japanese.

Note: Discs are created differently. The DVD player can't override some languages or preferences. If a disc's software was created to play the movie (title) in a preferred language, the preference you set might be ignored. Also, if the language isn't available on the disc you're playing the disc's default languages will be chosen. If the disc wasn't created with subtitles, you won't be able to use the Subtitle feature.

### Additional Information

#### Region Management Information

This DVD/CD player is designed and manufactured to respond to the Region Management Information that is recorded on a DVD disc. If the Region number described on the DVD disc does not correspond to the Region number of this DVD/CD player, this DVD/CD player cannot play this disc.

The Region number for this DVD player is .

#### DVD Disc

There are the marks on some DVD disc package.

#### Notes:

- Only the above types of discs can be played on this unit. DVD-ROM, CD-ROM, CDV, etc. cannot be played. Some CD-R and CD-RW discs cannot be played depending on the condition of the player and the disc.
- This unit is to be used exclusively with the NTSC or PAL colour system. SECAM system discs cannot be used with this unit.

#### DVD Disc

DVD discs are divided into titles, and the titles are sub-divided into chapter.

#### Music CD Disc

Music CD discs are divided into tracks.

#### Notes on handling discs

- Do not expose the disc to direct sunlight, high humidity, or high temperatures for extended periods of time.
- Discs should be returned to their cases after use.
- Do not apply paper or write anything on the disc surface.
- Handle the disc by its edge. Do not touch the playing surface (glossy side). Fingerprints and dust should be carefully wiped off the playing surface of the disc with a soft cloth. Wipe in a straight motion from the centre to the outside of the disc.
- Never use chemicals such as record cleaning sprays, antistatic sprays or fluids, benzene or thinner to clean discs.

This product incorporates copyright protection technology that is protected by method claims of certain U.S. patents and other intellectual property rights owned by Macrovision Corporation and other rights owners. Use of this copyright protection technology must be authorized by Macrovision Corporation, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision Corporation. Reverse engineering or disassembly is prohibited.

Apparatus Claims of U.S. Patent Nos. 4,631,603; 4,819,098; 4,907,093; 5,315,448; and 6,516,132 licensed for limited viewing uses only.

Manufactured under license from Dolby Laboratories. "Dolby" and the double-D symbol are trademarks of Dolby Laboratories.

This Class B digital apparatus complies with Canadian ICES-003.

### Technical Data

Power Requirements: AC 120V ~ 60Hz

Power Consumption: 15W

Signal System: NTSC

Weight: 1.7 Kg (main unit)

Dimensions: 360 (L) x 205 (W) x 44 (H)mm

Operating Temperature Range: +5 to +35° C

Operating Humidity Range: 5 to 90% (no condensation)

Discs Played:

- DVD-VIDEO Disc: 12 cm single-sided, single-layer / 12 cm single-sided, dual-layer / 12 cm double-sided, single-layer / 8 cm single-sided, single-layer / 8 cm single-sided, dual-layer / 8 cm double-sided, single-layer
- Compact Disc: 12 cm disc / 8 cm disc

Specifications are subject to change without notice.

### Troubleshooting

Before requesting service for this player, check the chart below for a possible cause of the problem you are experiencing. Some simple checks or a adjustment on your part may eliminate the problem and restore proper operation.

Symptom (Common)	Remedy
No power	• Insert the AC power plug securely into the power outlet.
Play fails to start even when PLAY is pressed. Play starts but then stops immediately.	• Condensation has formed: wait about 1 to 2 hours to allow the player to dry out. • This player cannot play a disc other than DVD and CD. • The disc may be dirty and may require cleaning. • Ensure that the disc is installed with the label side up.
No picture	• Ensure that the equipment is connected properly. • Ensure that the input setting for the TV is "Video".
No sound or Distorted sound.	• Ensure that the equipment is connected properly. • Ensure that the input setting for the TV and stereo system are correct.
Picture is distorted during rapid advance or rapid reverse.	• The picture will be somewhat distorted at times: this is normal.
No rapid advance (or rapid reverse play).	• Some discs may have sections which prohibit rapid advance (or rapid reverse.)
No 4:3 (16:9) picture.	• Choose the correct setup "TV Display" item which matches the TV set used.
No operations can be performed with the remote control unit.	• Check the battery are installed with the correct polarities (+ and -). • The battery are exhausted: replace them with new ones. • Point the remote control unit at the remote control sensor and operate. • Operate the remote control unit at a distance of not more than 6m from the remote control sensor. • Remove the obstacles between the remote control unit and remote control sensor.
No key operation (by the main unit and/or the remote control unit) is effective.	• Press the STANDBY button of the unit to set the player to Standby mode and then back to ON. Alternatively, press the STANDBY button to set the player to Standby mode, disconnect the power plug and then reconnect it. (The player may not be operating properly due to lightning, static electricity or some other external factor.)

Symptom (DVD)	Remedy
Audio soundtrack and/or subtitle language is not the disc, the initial settings.	• If the audio soundtrack and/or subtitle language does not exist on the language selected at the initial settings will not be seen/heard.
No subtitles.	• Subtitles appear only with discs which contain them. • Subtitles are cleared from the TV monitor.
Alternative audio sound-track (or subtitle) language fail to be selected.	• An alternative language is not selected with discs which do not contain more than one language.
Angle cannot be changed.	• This function is dependent on software availability. Even if a disc has a number of angles recorded, these angles may be recorded for specific scenes only.

Symptom (Video CD)	Remedy
No menu play.	• This function works only for Video CDs with playback control.

### CITIZEN® WARRANTY

Consumer Electronics Products and Home Appliances

#### Thank you for choosing CITIZEN®!

SYNNEX Canada Limited gives the following express warranty to the original consumer purchaser or gift recipient for this CITIZEN product, when shipped in its original container and sold or distributed in Canada by SYNNEX Canada Limited or by an Authorized CITIZEN Dealer:

SYNNEX Canada Limited warrants that this product is free, under normal use and maintenance, from any defects in material and workmanship. If any such defects should be found in this product within the applicable warranty period, SYNNEX Canada Limited shall, at its option, repair or replace the product as specified herein. Replacement parts furnished in connection with this warranty shall be warranted for a period equal to the unexpired portion of the original equipment warranty.

This warranty shall not apply to:

- Any defects caused or repairs required as a result of abusive operation, negligence, accident, improper installation or inappropriate use as outlined in the owner's manual.
- Any CITIZEN product tampered with, modified, adjusted or repaired by any party other than SYNNEX Canada Limited or CITIZEN's Authorized Service Centres.
- Damage caused or repairs required as a result of the use with items not specified or approved by SYNNEX Canada Limited, including but not limited to head cleaning tapes and chemical cleaning agents.
- Any replacement of accessories, glassware, consumable or peripheral items required through normal use of the product including but not limited to earphones, remote controls, AC adapters, batteries, temperature probe, stylus, trays, filters, cables, paper, cabinet, cabinet parts, knobs, buttons, baskets, stands, shelves, cookware and cooking utensils.
- Any cosmetic damage to the surface or exterior that has been defaced or caused by normal wear and tear.
- Any damage caused by external or environmental conditions, including but not limited to transmission line/power line voltage or liquid spillage.
- Any product received without appropriate model, serial number and CSA /cUL /cULus /cETL /cETLus markings.
- Any products used for rental or commercial purposes.
- Any installation, setup and/or programming charges.

Should this CITIZEN product fail to operate during the warranty period, warranty service may be obtained upon delivery of the CITIZEN product together with proof of purchase and a copy of this LIMITED WARRANTY statement to an Authorized CITIZEN Service Centre. In-home warranty service may be provided at SYNNEX Canada Limited's discretion on any CITIZEN television with the screen size of 27" or larger. This warranty constitutes the entire express warranty granted by SYNNEX Canada Limited and no other dealer, service centre or their agent or employee is authorized to extend, enlarge or transfer this warranty on behalf of SYNNEX Canada Limited. To the extent the law permits, SYNNEX Canada Limited disclaims any and all liability for direct or indirect damages or losses or for any incidental, special or consequential damages or loss of profits resulting from a defect in material or workmanship relating to the product, including damages for the loss of time or use of this CITIZEN product or the loss of information. The purchaser will be responsible for any removal, reinstallation, transportation and insurance costs incurred. Correction of defects, in the manner and period of time described herein, constitute complete fulfillment of all obligations and responsibilities of SYNNEX Canada Limited to the purchaser with respect to the product and shall constitute full satisfaction of all claims, whether based on contract, negligence, strict liability or otherwise.

#### CARRY-IN PARTS & LABOUR WARRANTY PERIODS:

- Audio Products: 1 Year (Remote Control, if applicable – 90 Days)
- DVD Products: 1 Year (Remote Control – 90 Days)
- LCD & Plasma Display TV: 1 Year (Remote Control – 90 Days)
- Television Products: 1 Year (Remote Control – 90 Days)
- VCR Products: 1 Year (Remote Control – 90 Days, Video Heads – 6 Months)
- Home Appliances: 1 Year
  - Microwave Magnetron parts only additional 3 Years
  - Refrigerator / Freezer Compressor parts only, additional 4 years

To obtain the name and address of the nearest Authorized CITIZEN Service Centre or for more information on this warranty:

- visit [www.citizen-electronics.com](http://www.citizen-electronics.com)
- mail your inquiry to SYNNEX Canada Limited  
Citizen Customer Service  
200 Ronson Drive  
Toronto, ON M9W 5Z9; or
- call toll free 1-800-663-5954, Monday to Friday 9:00am - 5:00pm Eastern Time.

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