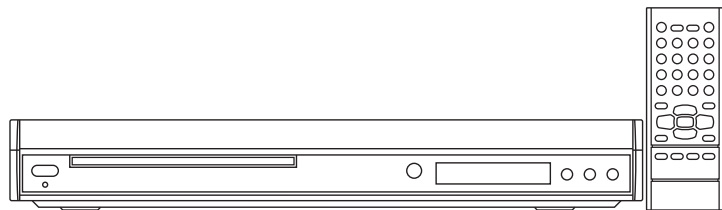


CITIZEN®

High Definition Upconverting DVD Player MODEL NO.: C556DVD



Instruction Manual

Please read this manual carefully before using the unit for the first time and keep for future reference.

www.citizen-electronics.com

Maintenance and Care

Caring for the player

- "The apparatus shall not be exposed to dripping or splashing" and that no objects filled with liquid shall be placed on the unit.
- Electronic products of this kind should never be subjected to extreme temperatures or high humidity. For instance, this set should not be placed in bathing areas or around stoves and radiators.
- If anything falls into the cabinet, unplug the unit and have it checked by qualified personnel before operating it any further.

Cleaning the Unit

- To prevent fire or shock hazard, disconnect your unit from the AC power source when cleaning.
- The finish on your unit may be cleaned with a dust cloth and cared for as other furniture. Use caution when cleaning and wiping the plastic parts.
- Mild soap and a damp cloth may be used on the front panel.

Inclination

- Do not install the unit in an inclined position. It is designed to be operated in a horizontal position only.

Condensation

- If the unit is brought directly from a cold to a warm location, moisture may condense inside the DVD player and cause damage to the lenses. When you first install the unit, or when you move it from a cold to a warm location, wait for 30 minutes before operating the unit.

Avoid Interference

- Depending on the reception condition of the TV, interference may appear on the TV screen while you watch a TV broadcast and the unit is left on. This is not a malfunction of the unit or the TV. To watch a TV broadcast, turn off the unit.

Disconnect Power

- If you are not going to use the player for a long time, be sure to disconnect the player from the wall outlet. To disconnect the AC power cord (main leads), grasp the plug itself, never pull the cord.
- The mains plug is used as the disconnect device, the disconnect device shall remain readily operable.

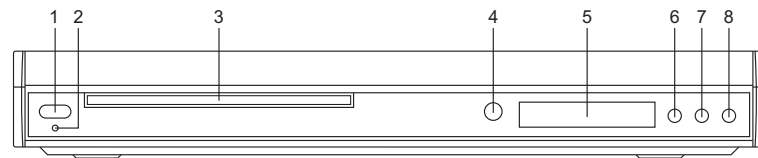
Disc Maintenance

- Before playback, wipe the disc from the center hole toward the outer edge with a clean cloth.
- Never use benzine, thinner, cleaning fluid, static electricity prevention liquids or any other solvent.



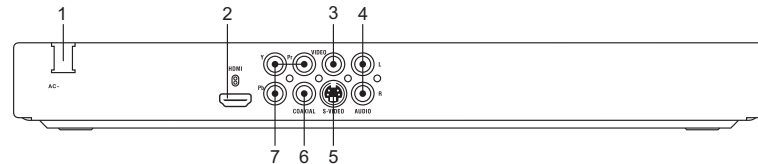
Location of Features

Front Panel Controls



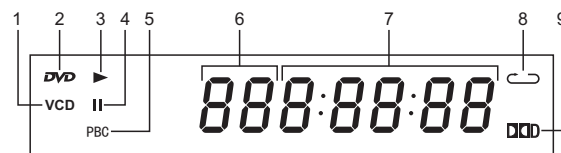
1. STANDBY Button
2. STANDBY Indicator
3. Disc Tray
4. Remote Sensor
5. Display Window
6. OPEN/CLOSE Button
7. PLAY Button
8. STOP Button

Rear Panel Jacks



1. AC Power Cord
2. HDMI Output
3. VIDEO Output
4. Audio L/R Output
5. S-VIDEO Output
6. COAXIAL Digital Audio Output
7. Component Video (Y, Pb, Pr) Output

Display



1. VCD/CD Indicator
2. DVD Indicator
3. PLAY Indicator
4. PAUSE Indicator
5. PBC indicator
6. Chapter Track Indicator
7. Playtime Indicator
8. Repeat Indicator
9. DOLBY DIGITAL Indicator

Remote Control Unit

STANDBY ON/OFF	ON/OFF function.
HDMI/PS	Select HDMI output or PS.
DISPLAY	Provides playback status.
MUTE	Lowers and restores the volume.
0-9	Number entry.
REPEAT/A-B	Selects the repeat playback mode.
PAUSE/STEP	Freezes frame, frame advance.
OPEN/CLOSE	Open and close the tray.
REV	Searches back through the disc.
FWD	Searches forward through the disc.
STOP	Stops playback.
ANGLE	Accesses the camera angle.
ZOOM	Accesses the Zoom feature. (if available)
ENTER/PLAY	Selects item highlighted in menu/Starts playing a disc.
◀, ▶, ▲, ▼	Navigates through the menus.
⏪, ⏩	Advances to the Next/Previous Chapter or Track.
SEARCH	Goes to a specific play time or track.
SETUP	Accesses and exits the General setup main menu.
SUBTITLE	Select and Turns the subtitle on and off.
TITLE	Accesses the title menu of the disc.
RETURN	Return to the PBC menu in VCD V.2.0.
AUDIO	Selects the audio language.
DVD MENU	Accesses the disc's menu. (if available)
PBC	For VCD Disc, selects PBC.

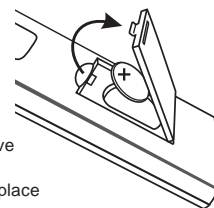
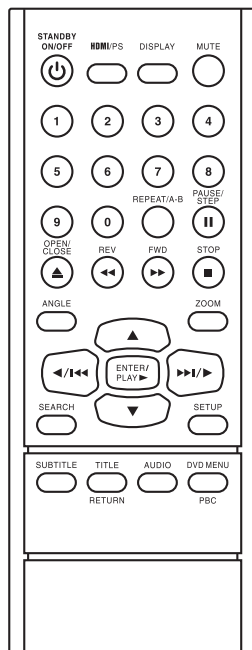
Note: Point remote control unit no more than 6m from the remote sensor and within about 45° of the front of the unit.

Battery installation (Remote Control)

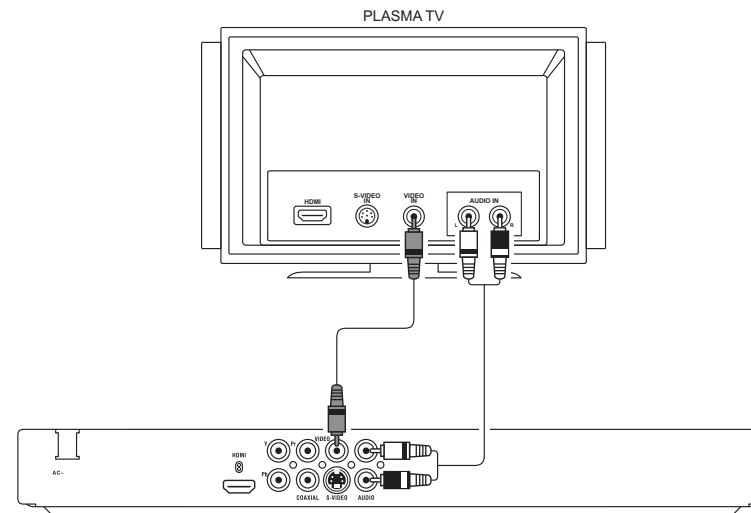
1. Remove the battery cover.
 2. Insert one battery (CR2025) making sure the polarity (+/-) matches the marks inside the unit.
 3. Replace the cover.
- Do not attempt to recharge, short-circuit, disassemble, heat or throw the batteries into the fire.

Note: A battery is included in the remote control, remove the protective film before the first time use.

CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.



Basic Connection (DVD Player + TV + Video Recorder)



Note: Whenever you are connecting your system cables, turn off the power and make certain that the power cord has been removed from the wall outlet.

Use Audio Cable (Red/White), Video Cable (Yellow) to connect the DVD player and your TV.

1. Connect the audio cables to the AUDIO OUT L and R jacks on the back of your DVD player and to the corresponding AUDIO INPUT jacks on your TV.
2. Connect the Video cable
 - Basic connection — Connect the video cable to the VIDEO OUT jack on the back of your DVD player, and to the VIDEO INPUT jack on your TV. Or
 - S-VIDEO — If your TV set has an S-Video jack, connect the S-Video cable (not included) to the S-Video jack on the DVD to the S-Video of your TV.

Digital Out Coaxial (Audio)

Use this jack to connect your DVD player to a Dolby Digital receiver or decoder.

HDMI (High-Definition Multimedia Interface) Jack

The HDMI jack provides optimum picture quality. This jack gives you an uncompressed digital interface that carries both video and audio data by way of an integrated miniplug cable. In order to obtain an HDMI quality level of picture and sound, it is necessary to use a HDMI cable (not included) to connect the HDMI output jack of this DVD player to the HDMI input jack on the TV set.

Note: Make sure you set the HDMI setup option in the menu system to the resolution setting that most closely matches your TV.

Component (Y, Pb, Pr) Video Out

The Y, Pb, Pr jacks provide optimum picture quality because the video signal is separated into three parts. To ensure maximum picture quality use three video-grade cables (yellow) for the connection. You can also buy bundled component video cables that are color – coded to match the Y, Pb, Pr jacks.

Note: Make sure to connect an audio cable when using this type of connection because the component cables only carry the video signal, and not the sound.

Basic Operation

Turn on the DVD Player

1. Plug the AC power cord into your AC power outlet at home. The STANDBY indicator turns on. The unit is connected to the main power.
2. If the unit is on stand by mode. Press the STANDBY ON/OFF button of the remote handset to turn on the player.
3. Press the OPEN/CLOSE button to open the disc tray. "Open" will appear on the TV screen. Insert a disc with the label side facing up on the disc tray.
- Hold the disc without touching either of its surfaces, position it with the printed title side facing up, align it with the guides, and place it in its proper position.
4. Press the OPEN/CLOSE button to close the disc tray. "Close" will appear on the TV screen. After loading, Use the Navigation (▲, ▶, ▼, ◀) buttons to select the desired option and the ENTER/PLAY ▶ button to select it.
5. To stop playback, press the STOP button once; "Press Play Key To Continue" will appear on the TV screen. Because the unit will remember where you stopped, simply press the ENTER/PLAY ▶ button to resume playback where you left off (resuming playback). If the STOP button is pressed twice, the unit will stop completely.

Notes:

- If a MENU appears on the TV screen, press the Navigation (▲, ▶, ▼, ◀) buttons to select the desired option/item, then press the ENTER/PLAY ▶ button. Please make sure to refer to the disc's jacket or case for additional information.
- Resuming playback may not work on all discs.

Search

This feature allows you to directly go to a specific Title and / or a Chapter or a specific time of a Title or Chapter.

Notes:

- Title search may not work properly with some discs.
- If the Search feature is attempted in the Play mode, then you can only go to a specific Chapter or time, you cannot change the Title number.
- If you enter a time that exceeds the time limit of the DVD, then "⊘ Input Invalid" will appear, and you must try again.

Basic Operation

Title/Chapter Search

Press the SEARCH button, then key in the desired title or chapter number using the Number buttons. Then, press the left or right navigation button to select title or chapter and key in the desired title or chapter using the number buttons. For example, for number 8 press "0" and followed by "8". The player will automatically begin playback at the selected title/chapter.

Time Search

While in the Play mode, press the SEARCH button twice. Then use the Number buttons to select the desired Title time (Hour: Minute: Second) or press the SEARCH button a third time and key in the desired Chapter time (Hour: Minute: Second). The player will automatically begin playback at the selected time.

You can also use the following search features:

Picture Scan

When you're playing a disc, each time you press FWD or REV, your DVD player scans the disc faster and faster until you reach the fastest scan speed. To resume normal playback, press ENTER/PLAY ▶ or continue to press FWD or REV.

Note: Sound will be muted during FWD or REV Scan.

Freeze Frame and Frame Advance

While a disc is playing, press PAUSE/STEP to freeze the picture. To advance one frame at a time, press PAUSE/STEP repeatedly. To resume normal playback, press ENTER/PLAY ▶.

Note: After approximately one minute in PAUSE mode with no user interaction, the player goes into screen saver mode.

Slow Motion

While a disc is playing, press PAUSE/STEP followed by FWD (each time you press FWD, the slow motion will get even slower until you reach the slowest speed). To resume normal playback, press ENTER/PLAY ▶.

Chapter/Track Advance

While a disc is playing, you can skip forward or backward a chapter or track at a time by pressing the Skip ⏩ and Skip ⏪.

Note: You can use the numeric buttons to directly access a specific track or chapter number. For single digit tracks or chapters, enter a 0 before single digit numbers; for example, enter 0, then 3 for chapter/track 3.

Zoom

While a disc is playing, press ZOOM (the player zooms in on the image). Each time you press ZOOM the picture is magnified even more until you reach the maximum zoom level. To see other parts of the picture when you've zoomed in on the image, try pressing the ◀, ▶, ▲ and ▼ buttons to go in corresponding directions. This feature is called pan and scan. To return to normal playback, press ZOOM repeatedly until the screen returns to normal playback.

Angle

Some discs may contain scenes which have been shot simultaneously from a number of different camera angles. This jacket will be marked with " [1/3] ".

- While in the Playback mode, press the ANGLE button; the total number of angles will appear on the screen. Repeatedly press the ANGLE button to select the desired angle; the angle will change in one to two seconds. This is not available on all discs.

Mute

To temporarily mute the playback sound, press the MUTE button. Press again to resume normal playback.

Advanced Playback Features

Audio (DVD, VCD and CD)

Some discs have several audio tracks created in different languages of different audio formats. To change the language or audio format during play. Press the AUDIO button one or more times to select one of the available audio formats or languages.

Note: This option is only available if the disc offers a number of languages or formats.

Subtitle

Press the SUBTITLE button repeatedly to select a subtitle language or to turn the subtitle menu off. This feature is not available on all discs.

DVD Menu

Press the DVD MENU button and the Main Menu of the disc will appear. Use the Navigation (◀, ▶, ▲, ▼) buttons to select the desired option, and then press the ENTER/PLAY ▶ button to confirmed the selection. This is not available on all discs.

Title

Press the TITLE button and the Title Menu of the disc will appear. Use the Navigation (◀, ▶, ▲, ▼) buttons to select the desired option, and then press the ENTER/PLAY ▶ button to confirmed the selection. This is not available on all discs.

Display

The Display appears across the top of the screen when you press the DISPLAY button on the remote while playing a disc. Press the DISPLAY button repeatedly to scroll through playback information.

Playback Control (PBC)

The Playback Control feature is available only on version 2.0 Video CDs. Press the DVD MENU button to turn the PBC feature on and off. The Playback Control feature supports the menus of the VCD format similar to a DVD menu when the PBC function is switched on.

Return function (VCD2.0 Only)

Press the RETURN button to quickly go back to the Menu Page when VCD version 2.0 disc is playing and the PBC function is ON.

CD Basic Operation

Playback of a CD

- Press the STANDBY ON/OFF button to turn on the unit. The STANDBY indicator will go out.
- Press the OPEN/CLOSE button to open the disc tray. "Open" will appear on the screen. Insert a disc with the label side facing up on the disc tray.
- Press the OPEN/CLOSE button to close the disc tray. "Close" will appear on the screen. After loading, playback will start automatically.
- During playback, press the PAUSE/STEP to pause playback, press ENTER/PLAY ► button to resume normal playback. To stop playback, press the STOP button.

Note: There will be no resume function for playing CDs.

Repeat One / All Play

To repeat play a track, simply select the track as described previously, then press the REPEAT/A-B button once; "◁ TRACK" will appear on the screen and the unit will repeat the selected track continuously. Press the REPEAT/A-B button a second time; "◁ ALL" will appear on the screen and the unit will repeat all the tracks on the disc. Press the REPEAT/A-B again to cancel all repeat modes.

Picture CD Operations

- Press the STANDBY button to turn on the unit. The STANDBY indicator will go out.
- Press the OPEN/CLOSE button to open the disc tray. "Open" will appear on the screen. Insert a disc with the label side facing up on the disc tray.
- Press the OPEN/CLOSE button to close the disc tray. "Close" will appear on the TV screen. After loading, playback will start automatically. Press the Skip ⏮ or ⏭ button to skip through the pictures. If playback does not start automatically, press the Navigation (▲, ▼) button to select the desired picture and then press the ENTER/PLAY ► button to begin playback.

Playback Mode

Repeat Playback

While in the Playback mode, press the REPEAT/A-B button once; "◁ Chapter" will appear on the screen for a few seconds and the currently playing Chapter will repeat continuously. Press the REPEAT/A-B button a second time; "◁ Title" will appear on the screen for a few seconds and the currently playing Title will repeat continuously. Press the REPEAT/A-B button repeatedly until "Off" appear on the screen to indicate cancellation of the repeat mode.

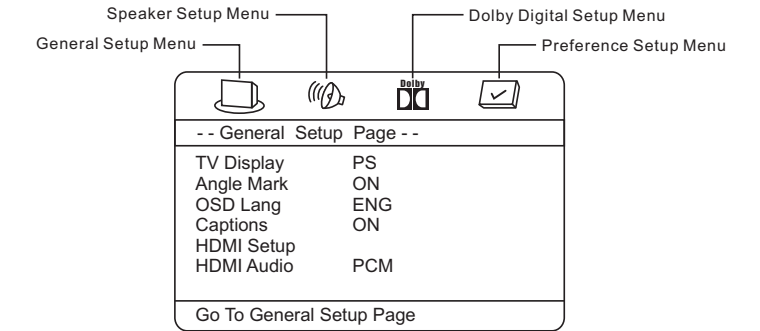
A-B Repeat Playback

While in the Playback mode, press the REPEAT/A-B button three times to define where you want the section to start. Press the REPEAT/A-B button again to define where you would like the section to end, the unit will then play the selected area continuously. Press the REPEAT/A-B button again to cancel all Repeat modes; "Off" will appear on the screen temporarily.

Note: Repeat function may not work properly with some discs.

Menus System

Press the SETUP button to display the player's main menu.



The setup menu lets you customize the DVD player by allowing you to select various parameters for your desired adjustment. Enter the Setup Menu by pressing SETUP button. Use the Navigation (◄, ►, ▲, ▼) buttons to navigate through the menus/screens and press the ENTER/PLAY ► button to select the highlighted option. To exit the Setup Menu, press the SETUP button.

GENERAL SETUP PAGE

TV Display

You can choose a display that how a disc's content appears on your TV screen.

- Normal/PS (4:3 Standard): Reproduces a 4:3 picture with some distortion.
- Normal/LB (4:3 Letterbox): Gives best reproduction of pictures recorded in this format (i.e., with horizontal bands at the top and bottom of the screen)
- Wide (16:9 Widescreen): Reproduces 16:9 format films in full, on a 16:9 screen.

Angle Mark

This only works when there is an angle mark on the disc.

- Select "ON" the screen shows the angle mark when playing a DVD.
- Select "OFF" the angle mark is not shown.

Menus System

OSD Lang

- English: The OSD is in ENGLISH.
- Spanish: The OSD is in SPANISH.
- German: The OSD is in GERMAN.
- French: The OSD is in FRENCH.

Captions (OPTIONAL)

Select this option when some newer DVD movies include closed captioning for hearing impaired viewers.

- Select "ON" to switch on the captioning feature that describes other sounds being heard together with the dialog.

HDMI Setup

If you are using the DVD Player's HDMI output to connect to your TV, set the HDMI Setup option to the resolution that matches your TV. See the user's guide that came with your TV for information on the highest resolution your TV supports.

HDMI Audio

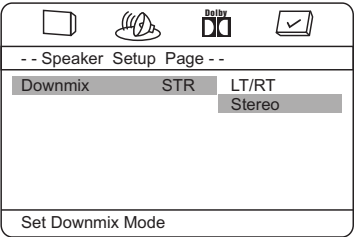
Select the SPDIF or PCM (Pulse Code Modulation) format to output your Audio signal.

Note: In order to obtain optimum HDMI picture and audio quality, it is necessary to use a HDMI cable (not included) to connect your TV to this unit.

AUDIO SETUP MENU

Select Audio in the Setup Menu using the ► button, and then select the desired option using the Navigation (◄, ►, ▲, ▼) buttons to navigate through the menus/screens and press the ENTER/PLAY ► button to select and Setup to exit.

The setting structure is:



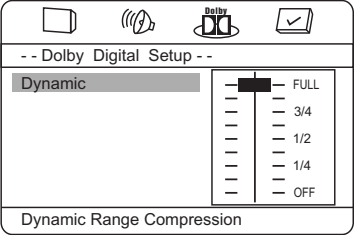
Downmix

LT/RT: The front speakers are in theatrical LT/RT downmix mode.

Stereo: The front speakers are in Stereo Downmix mode.

DOLBY DIGITAL MENU

The setting structure is:

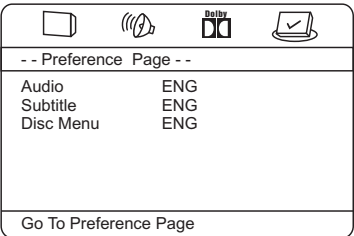


Dynamic

This feature monitors the audio track and controls the different sound levels. High volume output are softened enabling you watch your favourite movie without disturbing others via dynamic compression. Select a range using the Navigation ▲ and ▼ buttons and press ENTER/PLAY ► to confirm.

PREFERENCE SETUP MENU

The menu gives you options to change some aspects of your DVD player to fit your personal preferences. To access the Preferences Setup Menu, press the SETUP button while the player is in STOP mode. Select the Preference Setup Menu using the Navigation ► button. Press ENTER/PLAY ► and select the desired options using Navigation ◄, ►, ▲, ▼ buttons to navigate through the menu/submenu and press the ENTER/PLAY ► button to confirm selection.



Audio: Selects the dialogue language: English, French, Spanish, German or Japanese.

Subtitle: Selects the subtitle language: English French, Spanish, German, Japanese or Off.

Disc Menu: Selects the disc's menu language: English, French, Spanish, German or Japanese.

Note: Discs are created differently. The DVD player can't override some languages or preferences. If a disc's software was created to play the movie (title) in a preferred language, the preference you set might be ignored. Also, if the language isn't available on the disc you're playing the disc's default languages will be chosen. If the disc wasn't created with subtitles, you won't be able to use the Subtitle feature.

Troubleshooting

Before requesting service for this player, check the chart below for a possible cause of the problem you are experiencing. Some simple checks or a adjustment on your part may eliminate the problem and restore proper operation.

Symptom (Common)	Remedy
No power	• Insert the AC power plug securely into the power outlet.
Play fails to start even when PLAY is pressed. Play starts but then stops immediately.	• Condensation has formed: wait about 1 to 2 hours to allow the player to dry out. • This player cannot play a disc other than DVD and CD. • The disc may be dirty and may require cleaning. • Ensure that the disc is installed with the lable side up.
No picture	• Ensure that the equipment is connected properly. • Ensure that the input setting for the TV is "Video".
No sound or Distorted sound.	• Ensure that the equipment is connected properly. • Ensure that the input setting for the TV and stereo system are correct.
Picture is distorted during rapid advance or rapid reverse.	• The picture will be somewhat distorted at times: this is normal.
No rapid advance (or rapid reverse play).	• Some discs may have sections which prohibit rapid advance (or rapid reverse.)
No 4:3 (16:9) picture.	• Choose the correct setup "TV Display" item which matches the TV set used.
No operations can be performed with the remote control unit.	• Check the battery are installed with the correct polarities (+ and -). • The battery are exhausted: replace them with new ones. • Point the remote control unit at the remote control sensor and operate. • Operate the remote control unit at a distance of not more than 6m from the remote control sensor. • Remove the obstacles between the remote control unit and remote control sensor.
No key operation (by the main unit and/or the remote control unit) is effective.	• Press the STANDBY button of the unit to set the player to Standby mode and then back to ON. Alternatively, press the STANDBY button to set the player to Standby mode, disconnect the power plug and then reconnect it. (The player may not be operating properly due to lightning, static electricity or some other external factor.)

Symptom (DVD)	Remedy
Audio soundtrack and/or subtitle language is not the disc, the initial settings.	• If the audio soundtrack and/or subtitle language does not exist on the language selected at the initial settings will not be seen/heard.
No subtitles.	• Subtitles appear only with discs which contain them. • Subtitles are cleared from the TV monitor.
Alternative audio sound-track (or subtitle) language fail to be selected.	• An alternative language is not selected with discs which do not contain more than one language.
Angle cannot be changed.	• This function is dependent on software availability. Even if a disc has a number of angles recorded, these angles may be recorded for specific scences only.

Symptom (Video CD)	Remedy
No menu play.	• This function works only for Video CDs with playback control.

Additional Information

Region Management Information

This DVD/CD player is designed and manufactured to respond to the Region Management Information that is recorded on a DVD disc. If the Region number described on the DVD disc does not correspond to the Region number of this DVD/CD player, this DVD/CD player cannot play this disc.

The Region number for this DVD player is .

DVD Disc

There are the marks on some DVD disc package.

Notes:

- Only the above types of discs can be played on this unit. DVD-ROM, CD-ROM, CDV, etc. cannot be played. Some CD-R and CD-RW discs cannot be played depending on the condition of the player and the disc.
- This unit is to be used exclusively with the NTSC or PAL colour system. SECAM system discs cannot be used with this unit.

DVD Disc

DVD discs are divided into titles, and the titles are sub-divided into chapter.

Music CD Disc

Music CD discs are divided into tracks.

Notes on handling discs

- Do not expose the disc to direct sunlight, high humidity, or high temperatures for extended periods of time.
- Discs should be returned to their cases after use.
- Do not apply paper or write anything on the disc surface.
- Handle the disc by its edge. Do not touch the playing surface (glossy side).
- Fingerprints and dust should be carefully wiped off the playing surface of the disc with a soft cloth. Wipe in a straight motion from the centre to the outside of the disc.
- Never use chemicals such as record cleaning sprays, antistatic sprays or fluids, benzene or thinner to clean discs.

Technical Data

Power Requirements: AC 120V ~ 60Hz

Power Consumption: 15W

Signal System: NTSC

Weight: 1.7 Kg (main unit)

Dimensions: 360 (L) x 230 (W) x 46 (H)mm

Operating Temperature Range: +5 to +35° C

Operating Humidity Range: 5 to 90% (no condensation)

Discs Played:

- DVD-VIDEO Disc: 12 cm single-sided, single-layer / 12 cm single-sided, dual-layer
12 cm double-sided, single-layer / 8 cm single-sided, single-layer
8 cm single-sided, dual-layer / 8 cm double-sided, single-layer

- Compact Disc: 12 cm disc / 8 cm disc

Specifications are subject to change without notice.

This product incorporates copyright protection technology that is protected by method claims of certain U.S. patents and other intellectual property rights owned by Macrovision Corporation and other rights owners. Use of this copyright protection technology must be authorized by Macrovision Corporation, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision Corporation. Reverse engineering or disassembly is prohibited.

Apparatus Claims of U.S. Patent Nos. 4,631,603; 4,819,098; 4,907,093; 5,315,448; and 6,516,132 licensed for limited viewing uses only.

Manufactured under license from Dolby Laboratories.

"Dolby" and the double-D symbol are trademarks of Dolby Laboratories.

HDMI and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC.

This Class B digital apparatus complies with Canadian ICES-003.

CITIZEN® WARRANTY
Consumer Electronics Products and Home Appliances

Thank you for choosing CITIZEN®!

SYNNEX Canada Limited gives the following express warranty to the original consumer purchaser or gift recipient for this CITIZEN product, when shipped in its original container and sold or distributed in Canada by SYNNEX Canada Limited or by an Authorized CITIZEN Dealer:

SYNNEX Canada Limited warrants that this product is free, under normal use and maintenance, from any defects in material and workmanship. If any such defects should be found in this product within the applicable warranty period, SYNNEX Canada Limited shall, at its option, repair or replace the product as specified herein. Replacement parts furnished in connection with this warranty shall be warranted for a period equal to the unexpired portion of the original equipment warranty.

This warranty shall not apply to:

- Any defects caused or repairs required as a result of abusive operation, negligence, accident, improper installation or inappropriate use as outlined in the owner's manual.
- Any CITIZEN product tampered with, modified, adjusted or repaired by any party other than SYNNEX Canada Limited or CITIZEN's Authorized Service Centres.
- Damage caused or repairs required as a result of the use with items not specified or approved by SYNNEX Canada Limited, including but not limited to head cleaning tapes and chemical cleaning agents.
- Any replacement of accessories, glassware, consumable or peripheral items required through normal use of the product including but not limited to earphones, remote controls, AC adapters, batteries, temperature probe, stylus, trays, filters, cables, paper, cabinet, cabinet parts, knobs, buttons, baskets, stands, shelves, cookware and cooking utensils.
- Any cosmetic damage to the surface or exterior that has been defaced or caused by normal wear and tear.
- Any damage caused by external or environmental conditions, including but not limited to transmission line/power line voltage or liquid spillage.
- Any product received without appropriate model, serial number and CSA /cUL /cULus /cETL /cETLus markings.
- Any products used for rental or commercial purposes.
- Any installation, setup and/or programming charges.

Should this CITIZEN product fail to operate during the warranty period, warranty service may be obtained upon delivery of the CITIZEN product together with proof of purchase and a copy of this LIMITED WARRANTY statement to an Authorized CITIZEN Service Centre. In-home warranty service may be provided at SYNNEX Canada Limited's discretion on any CITIZEN television with the screen size of 27" or larger. This warranty constitutes the entire express warranty granted by SYNNEX Canada Limited and no other dealer, service centre or their agent or employee is authorized to extend, enlarge or transfer this warranty on behalf of SYNNEX Canada Limited. To the extent the law permits, SYNNEX Canada Limited disclaims any and all liability for direct or indirect damages or losses or for any incidental, special or consequential damages or loss of profits resulting from a defect in material or workmanship relating to the product, including damages for the loss of time or use of this CITIZEN product or the loss of information. The purchaser will be responsible for any removal, reinstallation, transportation and insurance costs incurred. Correction of defects, in the manner and period of time described herein, constitute complete fulfillment of all obligations and responsibilities of SYNNEX Canada Limited to the purchaser with respect to the product and shall constitute full satisfaction of all claims, whether based on contract, negligence, strict liability or otherwise.

CARRY-IN PARTS & LABOUR WARRANTY PERIODS:

- Audio Products: 1 Year (Remote Control, if applicable – 90 Days)
- DVD Products: 1 Year (Remote Control – 90 Days)
- LCD & Plasma Display TV: 1 Year (Remote Control – 90 Days)
- Television Products: 1 Year (Remote Control – 90 Days)
- VCR Products: 1 Year (Remote Control – 90 Days, Video Heads – 6 Months)
- Home Appliances: 1 Year
 - Microwave Magnetron parts only additional 3 Years
 - Refrigerator / Freezer Compressor parts only, additional 4 years

To obtain the name and address of the nearest Authorized CITIZEN Service Centre or for more information on this warranty:

- visit www.citizen-electronics.com
- mail your inquiry to SYNNEX Canada Limited
Citizen Customer Service
200 Ronson Drive
Toronto, ON M9W 5Z9; or
- call toll free 1-800-663-5954, Monday to Friday 9:00am - 5:00pm Eastern Time.

Citizen is a registered trade-mark of SYNNEX Canada Limited
08.2007